



COMMONWEALTH of VIRGINIA

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Executive Director

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August 6, 2021

[REDACTED]

RE: Jamie M. Holmes, L.P.N.
Case Number 197399

Dear [REDACTED]

Thank you for filing a report concerning the licensee identified above with the Department of Health Professions. A written report of the results of the investigation conducted by the Enforcement Division was submitted to the Virginia Board of Nursing ("Board") for its consideration.

The Board has conducted a thorough review of the allegations and investigative report. An Order was entered concerning the licensee identified above, which resolves this matter. Enclosed is a certified true copy of the Order.

Your assistance in bringing this matter to our attention is greatly appreciated.

Sincerely,

Robin L. Hills

for Claire Morris, R.N., L.N.H.A.
Deputy Executive Director
Virginia Board of Nursing

CM/cmh
Enclosure

BEFORE THE VIRGINIA BOARD OF NURSING

IN RE: JAMIE M. HOLMES, L.P.N.
License Number: 0002-091332
Case Number: 190397

ORDER

JURISDICTION AND PROCEDURAL HISTORY

Pursuant to Virginia Code §§ 2.2-4020, 2.2-4024(F), and 54.1-2400(11), a panel of the Virginia Board of Nursing ("Board") held a formal administrative hearing on July 21, 2021, in Henrico County, Virginia, to inquire into evidence that Jamie M. Holmes, L.P.N., may have violated certain laws and regulations governing the practice of practical nursing in the Commonwealth of Virginia.

Jamie M. Holmes, L.P.N., appeared at this proceeding and was not represented by legal counsel.

NOTICE

By letter dated June 15, 2021, the Board sent an Amended Notice of Formal Hearing ("Notice") to Ms. Holmes notifying her that a formal administrative hearing would be held on July 21, 2021. The Notice was sent by certified and first class mail to the legal address of record on file with the Board.

Upon consideration of the evidence, the Board adopts the following Findings of Fact and Conclusions of Law and issues the Order contained herein.

FINDINGS OF FACT

1. On August 28, 2014, the Board issued License Number 0002-091332 to Jamie M. Holmes, L.P.N., to practice practical nursing in the Commonwealth of Virginia. Said license is scheduled to expire on February 28, 2023. At all times relevant hereto, said license was in full force and effect. Her primary state of residence is Virginia.

2. During the course of Ms. Holmes' employment with Newport News Behavioral Health Center, Newport News, Virginia ("NNBHC"):

a. On June 22, 2018, while performing an admissions assessment on Resident A, a 17-year-old, she documented the resident's low blood pressure but failed to notify a supervisor, the physician, or the nurse practitioner of the resident's symptoms.

b. On June 25, 2018, Ms. Holmes documented that Resident A reported that she was unable to keep anything down that day and was vomiting yellow bile. Ms. Holmes documented that the resident looked pale, but she failed to notify a supervisor, physician, or nurse practitioner of the resident's complaints.

c. Ms. Holmes admitted that on June 28, 2018, she was told by Resident A that Resident A was not feeling well and could not walk. Further, Resident A reported that she was dizzy and seeing black spots. Ms. Holmes stated to the investigator for the Department of Health Professions that she helped Resident A to her room and told the resident that she could go to bed early. She failed to document Resident A's complaints, perform a physical assessment, and/or notify a supervisor, physician, or the nurse practitioner of the resident's deteriorating condition.

3. While employed with Newport News Behavioral Health Center:

a. On February 27, 2018, Ms. Holmes failed to document a discontinued dosage of a medication, enter the new dosage, and fax the information to the pharmacy with the change of the medication. Further, Ms. Holmes failed to return the discontinued medication to the pharmacy.

b. On March 25, 2018, Ms. Holmes discharged a resident without medication.

c. On March 27, 2018, Ms. Holmes made a transcription error that resulted in a resident being under-medicated for four days.

d. On April 3, 2018, Ms. Holmes failed to transcribe immunization orders in a resident's Medication Administration Record.

e. On April 17, 2018, Ms. Holmes made a transcription error.

f. On April 19, 2018, Ms. Holmes was disciplined for failing to obtain an order and pass down pertinent medical information.

g. On June 14, 2018, Ms. Holmes failed to administer psychiatric medication to a resident at the scheduled time, resulting in a missed dosage.

h. On July 5, 2018, Ms. Holmes was disciplined for failing to recheck and document vital signs at the directive of a resident's physician on July 2, 2018.

i. On September 9, 2018, Ms. Holmes was disciplined for failing to have a resident's condition evaluated in a timely manner, after receiving lab results on August 24, 2018, indicating multiple abnormal values.

j. On October 12, 2018, Ms. Holmes failed to discontinue a medication as ordered, causing the resident to receive eight extra doses of the discontinued medication.

4. Ms. Holmes testified that she failed in her documentation and critical thinking skills. She additionally stated that she had only done electronic charting previously and she struggled to adjust to paper charting at NNBHC.

5. Ms. Holmes told the Board that she did her best to take care of Patient A and stated that she did the "best she could with what she had." She further stated that the admission of Patient A was the first admission assessment she had done by herself in this role.

6. Evidence revealed Ms. Holmes was disciplined by the facility for failing to take necessary steps in notifying her superiors regarding Resident A's status. Evidence also revealed that Ms. Holmes was disciplined for demonstrating poor judgment and poor communication skills.

7. Ms. Holmes testified that she is currently practicing at [REDACTED] Newport News, Virginia.

CONCLUSIONS OF LAW

1. Finding of Fact No. 2 constitutes a violation of Virginia Code § 54.1-3007(2), (5) and (8) and 18 VAC 90-19-230(A)(2)(f) of the Regulations Governing the Practice of Nursing.
2. Finding of Fact No. 3 constitutes a violation of Virginia Code § 54.1-3007(5).

ORDER

Based on the foregoing Findings of Fact and Conclusions of Law, the Virginia Board of Nursing hereby ORDERS as follows:

1. Jamie M. Holmes, L.P.N., is REPRIMANDED.
2. Jamie M. Holmes, L.P.N., is placed on PROBATION subject to the following terms and conditions:
 - a. The period of probation shall begin on the date that this Order is entered and shall end at such time as Ms. Holmes has completed 12 months of active practical nursing practice.
 - b. For the first six months of probation, Ms. Holmes shall only practice practical nursing under the following conditions:
 - i. In a supervised employment setting pre-approved by the Board;
 - ii. Under the on-site supervision of a Board-approved professional nurse who holds an unrestricted license and works on the same shift;
 - c. Ms. Holmes' employment at [REDACTED] is approved for the purpose of term 2.b.i., *supra*.
 - d. Ms. Holmes shall submit "Self Reports" which include a current address, telephone number, email address, and verification of any and all current practice employment. These reports shall also include any changes in practice employment status. Self Reports must be submitted whether Ms. Holmes has current practice employment or not. The reports shall be submitted on a

quarterly basis to the Board, with the first report due no later than 60 days from the date of entry of the Order and subsequent reports due the last day of the March, June, September, and December until Ms. Holmes is notified, in writing, that the reporting requirement is ended.

e. Ms. Holmes shall notify the Board within ten days, in writing, of any: changes in the location of her practice; change in employment, including termination, suspension, separation, or other interruption in practice (including the name and address of any new employer and the date of employment); and change in address, telephone number, or e-mail address.

f. Ms. Holmes shall provide her current and each future employer immediately upon employment with a copy of this Order in its entirety.

g. Ms. Holmes shall ensure that her supervisor shall provide quarterly reports to the Board regarding Ms. Holmes': clinical judgment; clinical performance; recordkeeping/documentation; medication administration; and overall performance. The reports shall be submitted on a quarterly basis to the Board, with the first report due no later than 60 days from entry of this Order and subsequent reports due the last day of the months of March, June, September and December until Ms. Holmes and her supervisor are notified, in writing, that the reporting requirement is ended.

3. Within 90 days from the date of entry of this Order, Ms. Holmes shall provide written proof satisfactory to the Board of successful completion of the following NCSBN courses: *Documentation: A Critical Aspect of Client Care*; *Medication Errors: Causes & Prevention*; and *Sharpening Critical Thinking Skills*. Continuing education obtained through compliance with this term shall not be used toward licensure renewal.

4. Ms. Holmes shall bear any costs associated with the terms and conditions of this Order.

5. Ms. Holmes shall comply with all laws and regulations governing the practice of practical nursing in the Commonwealth of Virginia.

6. Any violation of the foregoing terms and conditions of this Order or any statute or regulation governing the practice of practical nursing shall constitute grounds for further disciplinary action.
7. Failure to comply with all terms and conditions of this Order within five years of the date of entry of the Order may be reason for revoking or suspending the license of Ms. Holmes and an administrative proceeding shall be held to determine whether to impose such action.
8. This Order shall remain in effect until the Board has notified Ms. Holmes in writing that she is released from all terms and conditions.
9. The Executive Director of the Board is authorized to issue an Order or letter acknowledging satisfactory completion of the foregoing conditions or to refer the matter to an administrative proceeding for review of Ms. Holmes's compliance with the foregoing conditions.
10. This Order applies to Ms. Holmes' practice in Virginia, whether by Virginia licensure or by privilege arising from multistate licensure in another Compact State. Pursuant to the Nurse Licensure Compact, when an Order imposes adverse action against a Virginia multistate license, the multistate licensure privilege shall be deactivated in all party states for the duration of this Order and until all uniform licensure requirements are met.

Pursuant to Virginia Code §§ 2.2-4023 and 54.1-2400.2, the signed original of this Order shall remain in the custody of the Department of Health Professions as a public record, and shall be made available for public inspection and copying upon request.

FOR THE BOARD

Robin L. Hills

for Jay Douglas, M.S.M., R.N., C.S.A.C., F.R.E.
Executive Director
Virginia Board of Nursing

ENTERED AND MAILED ON:

August 6, 2021

NOTICE OF RIGHT TO APPEAL

As provided by Rule 2A:2 of the Supreme Court of Virginia, you have 30 days from the date you are served with this Order in which to appeal this decision by filing a Notice of Appeal with Jay Douglas, M.S.M., R.N., C.S.A.C., F.R.E., Executive Director, Board of Nursing, 9960 Mayland Drive, Suite 300, Henrico, Virginia 23233. The service date shall be defined as the date you actually received this decision or the date it was mailed to you, whichever occurred first. In the event this decision is served upon you by mail, three days are added to that period.

Certified True Copy

By *ambrosia*
Virginia Board of Nursing